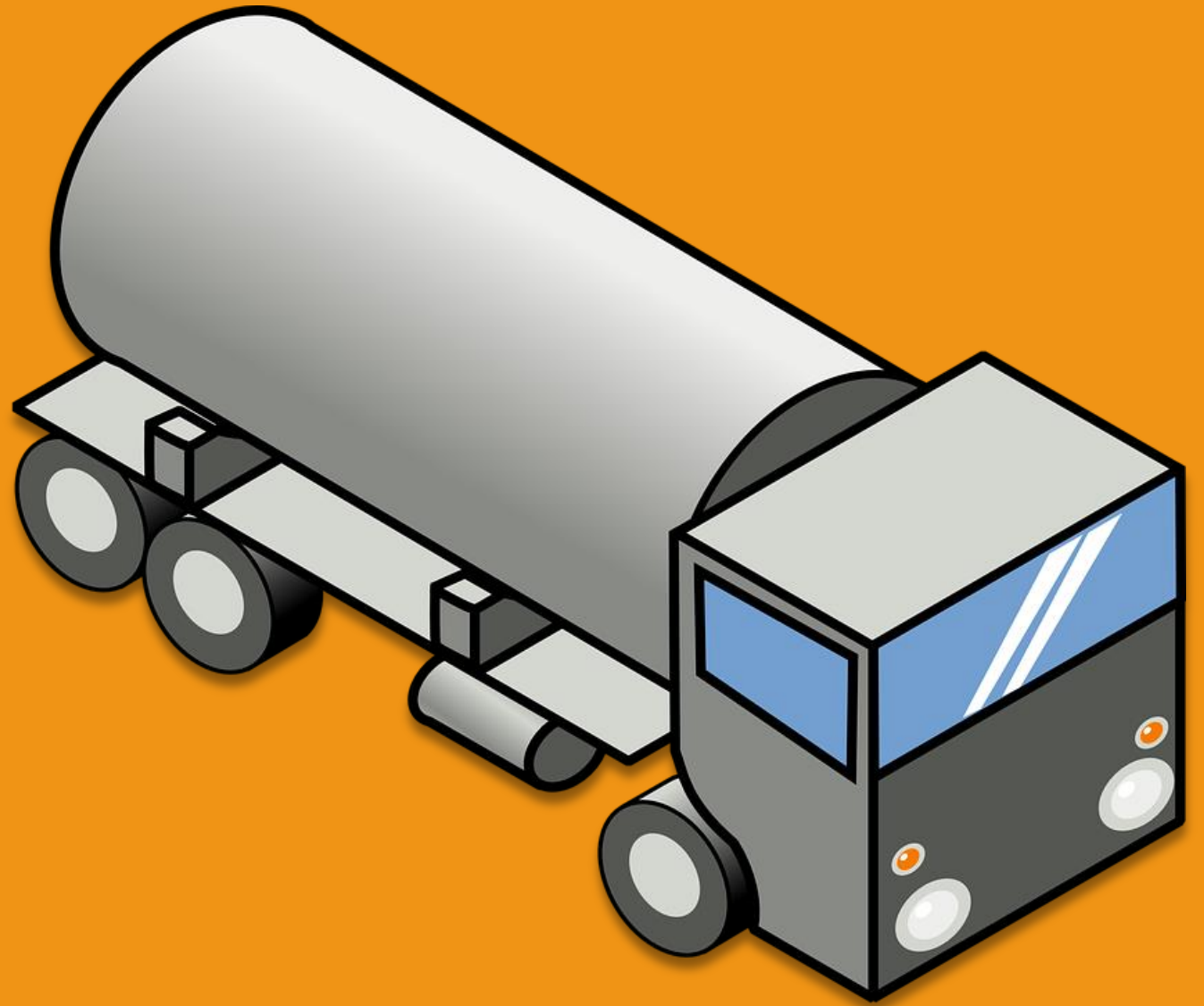


Connecticut Energy Assistance Program Deliverable Fuel Informational Forum

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WELCOME - OVERVIEW

This informational session is to provide an overview of the Connecticut Energy Assistance Program (CEAP), including any updates for the 2020-2021 program year.



Schedule

10:00 AM - 10:05 AM Welcome

10:05 AM - 10:40 AM Presentation

10:45 AM - 11:00 AM Q & A



Complete CEAP Supplier/Vendor Conditions of Participation



EMAIL:

energy.vendors@ct.gov



FAX:

CEAP Energy Services at (860)424-4952



MAIL:

**Connecticut Department of Social
Services, Office of Community Services,
55 Farmington Avenue, 10th Floor
Hartford, Connecticut 06105**

CEAP Benefits

- Eligible Energy assistance clients may use a portion of their benefits to pay for a restart of their deliverable fuel heating system.
- Restart payment will be made, provided that sufficient funds remain in the eligible household's benefits.

CEAP Fuel Authorization and Fuel Deliveries



Fuel authorization:

- Process remains the same as last year. Vendors will deliver up to the identified amount provided by the CAA.
- Vendors will receive authorizations from the Community Action Agency for “Basic,” “Crisis Assistance” and “Safety Net Assistance” benefits prior to each delivery.

Fuel Deliveries:

- The posted prices reflect the amount that will be paid for deliveries of heating oil made on the following day.
- Deliveries made under the Fixed Margin Pricing Program will be paid based on the average daily OPIS Gross Ultra Low Sulfur Red Dye Distillate price.
- Vendors can obtain these prices by checking the Vendor Information section of our website at www.ct.gov/staywarm after 3:00 p.m. each day.

CEAP Services

Clean, Tune, Testing Service

Upon request and if funds are available, CEAP will cover the cost for a clean, tune and test of a deliverable fuel heating system for eligible deliverable fuel heated households.

Heating System Repair Replacement

Available to CEAP recipients levels 1 through 5.

The Daily Fixed Margin Price

DSS will use information from the Oil Price Information Service (OPIS) to determine the average daily Fixed Margin Price, which will be used to pay oil vendors making deliveries to CEAP households.

The Fixed Margin Price will be based on the daily OPIS Gross Ultra Low Sulfur Red Dye Distillate price, plus a fixed margin of 35 cents per gallon, plus the county differential.

County	Price
Fairfield County	\$0.465
Hartford County	\$0.389
Litchfield County	\$0.417
Middlesex County	\$0.383
New Haven County	\$0.392
New London County	\$0.392
Windham County	\$0.450
Tolland County	\$0.449

First Fuel Delivery Date

MONDAY - NOVEMBER 2, 2020



OTHER IMPORTANT DATES

March 31, 2021 - Deadline for fuel authorization or deliveries.

May 3, 2021 - The last day that a household can apply to establish its eligibility for benefits unless the household is utility heated and has a shut-off notice for its primary source of heat.

May 14, 2021 - Last day that utility heated household with a shut-off notice for its primary heat can apply to establish its eligibility for benefits.

May 31, 2021 - Last day to submit deliverable fuel bills.



Lessons Learned



Maximize Customer Benefit



NO CEAP dollars before 11/2



NO Auto Deliveries without prior authorization



One Delivery per Authorization



NO Guaranteed Payment without Authorization



Performance Measures

Refresher Information



MEMO



SUPPLIER FORM



VENDOR CONTACT

Additional Resources

DSS Website <https://portal.ct.gov/DSS/Economic-Security/Winter-Heating-Assistance/Energy-Assistance---Winter-Heating---Vendor-Information>

211United Way <https://uwc.211ct.org/>

Connecticut Association for Community Action (CAFCA)
<https://www.cafca.org/>

Connecticut Energy Marketers Association (CEMA)
<https://www.ctema.com/>

Operation Fuel <https://operationfuel.org/>

Coming Soon

Heating System Repair
Replacement
communication will follow



Q&A

